**Request for Quotes (RFQ) for the Provision of**

**A Report on Factors that Foster Resilience in Outcomes for Vulnerable Children**

|  |
| --- |
| Date of Issue : 26/06/2025  Clarification deadline : 12.00pm 21/07/2025  Response deadline : 5.00pm 15/08/2025 |

**Part 1: Introduction**

* 1. The Minister of The Department of Children, Disability and Equality invites responses to this Request for Quotes from suppliers for a report on *factors that foster resilience in outcomes for vulnerable children* at The Department of Children, Disability and Equality, Block 1, Miesian Plaza, 50-58 Baggot Street Lower, Dublin 2, D2 XW14.

References to the Department in this RFQ shall mean references to the Minister.

* 1. This project proposes to utilise the multiple waves of comprehensive data from Cohort ’98 of *Growing Up in Ireland (GUI)* to examine the trajectories of those young people who would have been considered ‘vulnerable to poor outcomes’ at age 9 with a holistic view of their well-being by age 25. The main sub-group of interest will be those individuals who are considered to be doing ‘well’ at age 25 – in terms of their health, education or employment status, mental health and material well-being – despite being categorised as vulnerable in childhood. The analysis will focus on what factors in the lives of these resilient individuals may have supported their success despite early challenges, with a view to usefully informing policy interventions for current and future generations of children and adolescents. It is envisaged that this project will build on the output of a separately commissioned systematic review of GUI research on well-being enablers, which is due to be received in July of this year.

This project has potential relevance to all five Young Ireland outcomes depending on the indicators chosen to measure ‘doing well’ at age 25 (active and healthy; achieving in learning and development; safe and protected from harm; economic security and opportunity; connected, respected and contributing to their world).

**Likely timeline:** RFQ process starting June 2025 with a view to having a contractor in place to start the work in September 2025.

**Expected finish date:** end of Q1 2026.

* 1. Any contract that may result from this competition will be issued for an initial term of two months, with the option of two 3-month extensions.
  2. No commitment of any kind, contractual or otherwise, shall exist unless and until a formal written contract has been executed in accordance with the provisions of paragraph 2.10 of this RFQ.

**Part 2: Instructions to Tenderers**

**2.1 Quote Submission Requirements**

2.1.1 Tenderers must provide the following information in their Quote Response:

|  |  |
| --- | --- |
| Name |  |
| Registered Address |  |
| Company Registration Number (if applicable) |  |
| Business Name (if applicable) |  |
| VAT Registration Number (if applicable) |  |
| Contact Name |  |
| Contact Telephone Number |  |

Please e-mail your response to [growingup@dcde.gov.ie](mailto:growingup@dcde.gov.ie)

2.1.2 The deadline for submission of Quotes is 5.00pm on 15/08/2025

2.1.3 Quotes received after the submission deadline **will not** be accepted.

**2.2 Acceptance of RFQ requirements**

Each tenderer is required to accept the provisions of this RFQ. **All tenderers must return** with their quote the signed Tenderer’s Statement, as set out in Appendix A to this document.

**2.3 Queries and Clarifications procedure**

2.3.1 All queries or requests for clarifications relating to any aspect of this competition must be directed to [growingup@dcde.gov.ie](mailto:growingup@dcde.gov.ie)

Queries or requests for clarification will be accepted no later than 12.00pm on 21/07/2025.

2.3.2 All queries/requests for clarification will be responded to by e-mail. Where appropriate, questions may be amalgamated. Tenderers should note that the Department will not make responses to individual tenderers privately.

2.3.3 The Department reserves the right to issue or seek written clarifications.

2.3.4 The Department reserves the right to update or alter the information contained in this document at any time up to 7 calendar days before the final date for receipt of Quotes. In the event of such updates, tenderers will be informed promptly.

**2.4 Costs involved in participating in this competition**

All costs and expenses incurred by tenderers in this competition shall be borne by and are a matter for discharge by the participating tenderers exclusively.

**2.5 Pricing**

2.5.1 All prices quoted must be all-inclusive, be expressed in Euro (€) only and exclusive of VAT. The VAT rate(s) where applicable should be indicated separately.

2.5.2 Tenderers must confirm that all prices quoted will remain valid for 60 calendar days commencing from the closing date for the receipt of Quotes.

**2.6 Freedom of Information**

Tenderers should be aware that, under the [Freedom of Information Act 2014](http://www.oireachtas.ie/documents/bills28/acts/2014/a3014.pdf), information provided by them during this competition may be disclosed in response to a request under the Freedom of Information (FOI) Act. Therefore, Tenderers should consider whether any of the information being provided by them in relation to this public procurement competition is commercially sensitive. If any of the information is deemed to be commercially sensitive, it should be identified as such and the reason for its sensitivity should be separately specified.

The Department will consult with Tenderers regarding information that has been identified as being commercially sensitive before making a final decision on any Freedom of Information (FOI) request received. If Tenderers consider that none of the information being supplied in this public procurement competition is commercially sensitive, a statement to that effect must be made and provided to the Department. In such cases, information that has not been identified by Tenderers as being commercially sensitive may be released in response to a Freedom of Information (FOI) request without further consultation with the Tenderer.

**2.7 Tax Clearance**

2.7.1 It will be a condition of the award of any contract under this RFQ that the successful tenderer shall for the term of any such contract, comply with all EU and domestic taxation law and requirements. Further information is available at [www.finance.gov.ie](http://www.finance.gov.ie) and [www.revenue.ie](http://www.revenue.ie) .

2.7.2 Prior to the award of any contract arising out of this competition the successful tenderer shall be required to provide its Tax Clearance Access Number ([e-tax clearance](http://www.revenue.ie/en/online/etax-clearance-faqs.html)) and Tax Reference Number to facilitate online verification of their tax status by the Department. By supplying these numbers, the successful Tenderer acknowledges and agrees that the Department has the permission of the successful Tenderer to verify its tax cleared position online.

**2.8 Environmental, Social and Labour Law**

In the performance of any contract awarded, the successful Tenderer, their Subcontractors (if any), shall be required to comply with all applicable obligations in the field of environmental, social and labour law that apply at the place where the services are provided, that have been established by EU law, national law, collective agreements or by international, environmental, social and labour law listed in Annex X of [Directive 2014/24/EU](https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=celex%3A32014L0024) of the European Parliament and of the Council on public procurement (the “Directive”).

**2.9 Conflicts of Interest**

Any conflict of interest or potential conflict of interest on the part of a tenderer, individual employees, agents or subcontractors of a tenderer must be fully disclosed to the Department as soon as the conflict or potential conflict is or becomes apparent.

In the event of any conflict or potential conflict of interest, the Department may invite tenderers to propose means by which the conflict might be removed. The Department will, at its absolute discretion, decide on the appropriate course of action, which may in appropriate circumstances include eliminating a tenderer from the competition or terminating any contract entered into by a tenderer.

**2.10 Ordering**

An order under this RFQ shall be made by e-mail from the Department as set out in this RFQ. The contract shall come into effect on the acceptance of the order by the Tenderer. All orders and acceptance of orders under this contract are on the terms and conditions of this RFQ (as set out in Appendix B) to the exclusion of any other terms the Tenderer seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing.

2.11.1 The successful Tenderer shall be required to hold for the term of the Contract the following insurances:

|  |  |
| --- | --- |
| Type of Insurance | Indemnity Limit |
| Employer’s Liability: | €13 million |
| Public Liability: | €6.5 million |

2.11.2 By signing the Tenderer’s Statement at Appendix A, Tenderer’s confirm, that if awarded a contract under this competition, they will, from the Effective Date of the Contract, obtain and hold the types and levels of insurance as specified above.

A formal confirmation from the successful Tenderer’s insurance company or broker to this effect will be requested from the successful Tenderer prior to the award of (and shall be a condition of) any contract.

**Part 3: *[Not Used]***

**Part 4: Award Criteria**

Tenders will be assessed according to the following criteria:

1. 300 marks available for Overall Quality of Service Delivery Proposal.
2. 300 marks available for Experience and Qualifications
3. 400 marks available for Cost

Tender proposals will be assessed on the basis of the Most Economically Advantageous Tender i.e. Quality AND Price (“MEAT”) as set out in the following Award Criteria Table.

Tenderers should note that they must score the minimum marks as set out in the tables in Part 4: Award Criteria. Failure to achieve the minimum marks (where applicable) in any or all of these criteria will result in the Tender being eliminated from the competition. Tenderers should note their proposals will be evaluated on the basis of relevant information demonstrating how and why these proposals meet study requirements.

Tenderers should note that the Department will use a standard formula to calculate the marks in respect of costs, whereby maximum marks are awarded to the lowest priced proposal and costs of the remaining Tenders are expressed as a percentage of the lowest priced Tender (Inverse Proportionality). Scores will be allocated to financial proposals in accordance with the following methodology:

**Points awarded = (the maximum score achievable) multiplied by (the cost of the lowest-cost valid quote) divided by (the cost of the valid quote in question)**

Tenderers are requested to refer to the Award Criteria in their proposals to demonstrate how, why and in what way they will address the specifications and requirements of this study.

***Table 1: Award Criteria***

|  |  |  |  |
| --- | --- | --- | --- |
| **Award Criterion** | **Description** | **Marks Available** | **Minimum Mark** |
| 1 | Overall quality of the proposal, including   * A detailed overview of the proposed approach, methodology, and statistical analysis plan of the work to be undertaken * The associated timeline for each stage of the project plan * Consideration of ethical issues and data protection * Governance, risks and mitigants | 300 | 180 |
| 2 | Experience and qualifications   * Demonstration of experience working on a minimum of two thematically or methodologically similar projects * Overall profile of the proposed research team\* | 300 | 180 |
| 3 | Cost\*\* | 400 | n/a |
| Total |  | 1000 |  |

\*Tenderers are requested to submit CVs for each member of the team proposed to be working on this project, as part of “Experience and Qualifications” in Award Criterion 2.

\*\*With regards to Criterion 3: Cost, tenderers should fill out the template provided in Part 6.

Please note that any ethical approval required should be planned for in the tender response.

**Part 5: Requirements and Specifications**

This project proposes to utilise the multiple waves of comprehensive data from Cohort 98 of Growing Up in Ireland (GUI) to examine the trajectories of those young people who would have been considered ‘vulnerable to poor outcomes’ at age 9, paired with a holistic view of their well-being by age 25. The main sub-group of interest will be those individuals who are doing well at age 25 (in terms of their health, education or employment status, mental health and material well-being) despite being categorised as ‘vulnerable’ in childhood.

Analysis will focus on what factors in the lives of these resilient individuals may have supported their success despite early challenges, with a view to providing useful evidence to inform policy interventions for current and future generations of children and adolescents. It is envisaged that this project will build on the output of a separately commissioned systematic review of GUI research on well-being enablers, which is due to be received in July of this year.

This project has potential relevance to all five Young Ireland outcomes depending on the indicators chosen to measure ‘doing well’ at age 25 (active and healthy; achieving in learning and development; safe and protected from harm; economic security and opportunity; connected, respected and contributing to their world).

**Likely timeline:** RFQ process starting June 2025 with a view to having a contractor in place to start the work in September 2025.

**Expected finish date:** end of Q1 2026.

**Estimated budget:** <€50,000 ex VAT

**Detailed description (open to negotiation with the successful bidder):**

**Stage 1** of the project will be the identification of child and family characteristics at age 9 years where there is an a priori hypothesis that such characteristics make the child vulnerable to poorer outcomes in adulthood based on available evidence from other credible sources. Examples of such characteristics could include family economic vulnerability, low parental education, child reading ability below expectations for their age, experience of adverse events (e.g. parental conflict).

**Stage 2** will be to identify one or more ‘at risk’ groups in the GUI Cohort 98 sample at age 9 through a statistical methodology such as latent class analysis. It may also be useful to identify a group of ‘advantaged’ children at age 9 years for comparison purposes.

**Stage 3** will be to identify a small number of outcome indicators at age 25 which have general acceptance as indicating a ‘good’ or at least ‘average’ result. Examples could include being in education, training or employment; a self-rating of physical health of ‘good’ or higher, a self-esteem score that is above the mid-point of the scale. Some sort of composite ‘doing well’ score or categorisation is envisaged.

**Stage 4** will be to compare the trajectories of individuals who had been in the composite ‘at risk’ group(s) at age 9 years but are ‘doing well’ at age 25 with those who are ‘not doing well’; with a view to identifying factors that helped the formerly ‘at risk’ children overcome earlier obstacles. It is expected that this will involve analysis of the intervening waves of data (age 13, 17 and 20) as well as the start and end points.

**Analysis:** It is anticipated that a range of advanced statistical modelling techniques will be utilised to analyse the data, including, for example, latent class analysis, latent growth modelling and regression modelling (see Yoo, 2024[[1]](#footnote-1), Bernard et al., 2024[[2]](#footnote-2) and Griese et al., 2016[[3]](#footnote-3) for examples of proposed data analysis methods). Alternative statistical approaches will be considered, but should be outlined in this RFQ.

Applicants should note that this analysis may warrant access to RMF datasets provided by the CSO, and so, should familiarise themselves with the conditions associated with such access. Analysis may also require access to and experience using SPSS, SAS, Stata, R and/or MPlus.

Tenderers submitted proposals should include the following elements:

1. A statement or narrative demonstrating an understanding of the requirements and specifications of the project. (300 words)
2. A statement or narrative demonstrating an understanding of the Growing Up in Ireland study, and appreciation of the key themes/areas/issues relevant to this research. (300 words)
3. A description of the proposed approach, methodology and analysis techniques to be utilised (300 words)
4. A project plan including indicative timeline for milestones and deliverables (and Gantt chart). This should include a plan for the provision of interim draft(s). (400 words excluding Gantt Chart)
5. CVs for each member of the team proposed to be working on this project, demonstrating experience working on a minimum of two thematically or methodologically similar projects.
6. A statement on overall governance, risks, ethical and GDPR considerations (400 words)

It is anticipated that the project will commence by Oct 1st, 2025, with an interim update report to be submitted by December 15th 2025, a draft final report by February 1st 2026, with a final report completed by end of March 2026.

The maximum budget available for this research is <€50,000 ex VAT.

**Outputs**

The proposed outputs from this project will centre on:

* An easy-to-read summary of research conducted and its findings. This summary report should be accessible to a variety of audiences, ideally with appropriate use of infographics; no more than 5 pages
* A more extensive report, which outlines both the methodology and results in detail, and aimed at a policymaker audience. It is anticipated that this report will be in the region of 50 pages in length and follow a structure similar to that outlined below:
  + Executive Summary
  + Introduction – including background to the GUI study; rationale for choosing variables to identify children ‘at risk’ and later adult outcomes
  + Methods / scope
  + Main Findings – including descriptive statistics and the results of the longitudinal analysis
  + Discussion / Interpretation of Findings
  + Any relevant annexes or appendices
* A presentation of the main findings to relevant stakeholders

**Project Management**

The successful tenderer will be expected to meet with the GUI project team on a regular basis to be agreed in order to discuss the work. It is anticipated that there will be a minimum of six meetings between the successful contractor and the GUI study team at DCDE, which can take place online.

Any feedback should be incorporated into the draft. The tenderer is expected to accommodate all reasonable requests for edits, clarification, or further information from DCDE during this iterative drafting process.

**Artificial Intelligence (AI)**

The Department recognises that the use of Artificial Intelligence (AI) is becoming increasingly widespread across a range of sectors.

Suppliers must note that if AI is used at any stage of this research project, suppliers should clearly state how and where AI or AI tools have been utilised.

Suppliers should also be aware that it is the supplier who is accountable for any output, not any AI tool used. The Department expects any supplier to remain compliant with any confidentiality, GDPR and data protection rules that apply.

It is expected that suppliers familiarise themselves with the limitations of AI, for example, hallucinations and bias, that could impact any work undertaken.

The Department also notes the potential impact of AI on climate and equality issues. Suppliers should ensure that these concerns do not impact their project.

**Part 6: Pricing Schedule**

Tenderers should note the following requirements in respect of setting out the proposed costs for designing, implementing and delivering the study:

* 1. The Department awards its contracts on the basis of a fixed price. Tender responses should set out the total all-inclusive prices for completion and delivery of this study in line with the study requirements specified in this RFQ. Tenderers are required to provide prices using the table format provided below.
  2. Details of all costs associated with the study must be recorded, in EURO, in the Costs Table below.
  3. Tenderers must confirm that their Tenders remain valid 160 working days after the closing date for receipt of Tenders.
  4. The Department reserves the right to withhold payment where a Tenderer has failed to produce outputs/deliverables to an acceptable level of quality, or otherwise does not meet contractual obligations.

2.1 Payment Schedule:

It is envisaged that payment would be made in four instalments; an initial payment equivalent to 30% after an agreement of methods, 20% upon submission of the interim update report, 30% upon submission of the draft final report, and 20% once the final report has been submitted.

Schedule 1:

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Fixed Project Fee Breakdown – Must be Completed (expand table as necessary)** | | | | | | |
| **Name of Consultant** | ***Job Title (if applicable)*** | **Proposed Role** | **(A) No. of Days Input** | **(B) Daily Rate** | | **(C) Total Cost per Consultant (A) multiplied by (B)** |
| *Insert/delete rows as needed* |  |  |  |  | |  |
|  |  |  |  |  | |  |
|  |  |  |  |  | |  |
|  |  |  |  |  | |  |
|  |  |  |  |  | |  |
|  |  |  |  |  | |  |
| **Total Number of Days** | | |  | | | |
| **Total Fixed Project Fee for the term of the Contract excluding VAT** | | | | |  | |

All tenders received will be evaluated in the award criteria for the section on cost via the following method: Most Economically Advantageous Tender i.e. Quality AND Price (“MEAT”).

**Appendix A: Tenderer’s Statement**

**To:** The Minister of The Department of Children Disability and Equality

**Re:** Request for Tenders for the Provision of A Report on Factors that Foster Resilience in Outcomes for Vulnerable Children

Having examined your Request for Tenders (RFQ) including the instructions to Tenderers, Qualification and Award Criteria, Requirement and Specifications and Terms and Conditions, we hereby agree to and declare the following:

* + 1. We understand the nature and extent of the Goods/ Services required to be delivered as described in Requirements and Specifications at Part 5 of the RFQ and we agree to provide the Department of Children Disability and Equality with the Goods/Services in accordance with this RFQ and our Tender.
    2. We accept all of the Terms and Conditions set out at Appendix B.
    3. We accept the Award Criteria in Part 4 of this RFQ.
    4. We confirm that we have complied with all requirements as set out at Part 2 of this RFQ.
    5. We confirm that all prices quoted in our Tender will remain valid for the period of time as specified at paragraph 2.5.2 of the RFQ.
    6. We confirm our compliance with all relevant environmental, social and labour law requirements as set out in this RFQ, in particular, but not exclusively paragraph 2.8 of the RFQ.

We acknowledge that no commitment of any kind, contractual or otherwise, shall exist unless and until a formal written contract has been executed in accordance with paragraph 2.10 in the RFQ. The Department may, at its absolute discretion, cancel this public procurement competition at any time prior to a formal written contract being executed.

* + 1. We shall, if awarded any contract under this RFQ, have in place on the Effective Date of the Services Contract all insurances as required by paragraph 2.11 of this RFQ.

|  |  |
| --- | --- |
| SIGNED:  (Authorised Signatory): | Company: |
| Print name: | Address: |
| Date: |

**Appendix B - Terms and Conditions**

**1. Basis of Contract**

1.1 These terms and conditions apply to the agreement (“Agreement”) between the Department and the Tenderer to the exclusion of any other terms that the Tenderer seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing.

1.2 The Agreement shall consist of these terms and conditions, the Department’s RFQ and order (Departments RFQ), the Tenders response and acceptance of the order (*Tenderer’s Response*). In the event of a conflict between the documents in the following order of priority:

1.2.1 these terms and conditions

1.2.2 the Department’s RFQ

1.2.3 The Tenderer’s Response.

**2. Tenderer’s Obligations**

2.2In consideration of the payment, the Tenderer shall:

(a) provide the goods/services in accordance with the terms of this Agreement.

(b) perform its obligations arising from this Agreement with due care, skill and diligence in the supply of goods/services and generally in the carrying out of its obligations under this Agreement and in the appointment, monitoring and retention of its agents and subcontractors.

(c) shall require its agents and subcontractors to exercise due care, skill and diligence in the supply of Goods/Services generally in the carrying out of obligations allocated by the Contractor to its agents and subcontractors under this Agreement and shall procure that it’s sub-contractors shall comply in all respects with the relevant terms of this Agreement to the extent that it or they are retained by the Contractor and / or by the Client to carry out any part or parts of the provision of this Agreement.

The Contractor is deemed to be the prime contractor under this Agreement and the Contractor assumes full responsibility for the delivery of the Goods/Services and shall assume all the duties, responsibilities, and obligations associated with the position of prime contractor.

(d) comply with and implement any policies and/or guidelines issued by the Department from time to time and notified to the Contractor.

(e) provide the goods/services in accordance with good industry practice and comply with all applicable laws with particular but not exclusive regard to the requirements of the [Safety, Health and Welfare at Work Acts 2005 and 2010](http://www.irishstatutebook.ie/eli/2005/act/10/enacted/en/html), the [Waste Management Act 1996](http://www.irishstatutebook.ie/eli/1996/act/10/enacted/en/html), the [Data Protection Acts 1988 and 2003: Informal Consolidation](https://www.dataprotection.ie/sites/default/files/uploads/2018-11/Data%20Protection%20Acts%201988%20and%202003.pdf#2003) and Employment legislation. The Tenderer will be responsible for compliance with all statutory requirements of an employer, all legally binding sectoral Agreements and without prejudice to the generality of the foregoing shall be solely responsible in law for the employment, remuneration, taxes, immigration and work permits of all personnel retained for the purposes of complying with this Agreement.

(f) comply with all local security arrangements as notified to it by the Department in writing.

1. **Delivery of Goods/Services**
   1. The Tenderer shall deliver the goods/services at the time(s), to the location(s) and on the date(s) specified in the RFQ or otherwise agreed between the Parties.
   2. In relation to goods, the Tenderer shall ensure:

(a) that the goods are properly packed and secured in such manner as to enable them to reach their destination in good condition;

(b) each delivery of the goods is accompanied by a delivery note which shows the date of the order, the order number (if any), the type and quantity of goods (including the code number of Goods where applicable), special storage instructions (if any) and, if the goods are being delivered by instalments, the outstanding balance of goods remaining to be delivered;

(c) where they are manufactured products, be free from defects in design, material and workmanship and remain so for 12 months;

(d) comply with all applicable statutory and regulatory requirements relating to the manufacture, labelling, packaging, storage handling and delivery of goods;

(e) corresponds with their description and any application specification (if any);

(f) be of satisfactory quality within the meaning of the [Sale of Goods and Supply of Services Act, 1980](http://www.irishstatutebook.ie/eli/1980/act/16/enacted/en/html) and fit for any purpose held out by the Tenderer or make known to the Tenderer by the Department or by implication, and in this respect the Department relies on the Tenderer’s skill and judgment. The Contractor confirms and undertakes that the Goods/Services supplied will, at the time of delivery (and for the Guarantee Period), correspond to the description given by the Contractor in accordance with the Submission (to include any samples furnished thereunder) and the Specification and that the manufacture, distribution and processes employed will comply in all material respects with the representations made in the Submission. None of the provisions of the [Sale of Goods and Supply of Services Act, 1980](http://www.irishstatutebook.ie/eli/1980/act/16/enacted/en/html) shall be excluded or limited under this Agreement.

* 1. Delivery of the goods shall be completed on the completion of uploading the goods at the delivery location as specified by the Department.
  2. **Title and Risk**: Title and Risk to the goods shall pass to the Department on delivery.
  3. The Contractor shall not deliver the goods in instalments without the Department’s prior written consent.

**4.** **Inspection of Goods**

4.1 The Department or its authorised representative may inspect (to include a call for advance samples) or test the goods either completed or in the process of manufacture, during normal business hours on reasonable notice at the Tender’s premises (including the premises of any subcontractor or agent) and the Tenderer shall provide all reasonable assistance in relation to any such inspection or test free of charge.

A failure to make a complaint at the time of any such inspection or test and/or the approval given during or after such inspection or test shall not constitute a waiver by the Department of any rights or remedies in respect of the goods and the Department reserves the right to reject the goods in accordance with Clause 4.2 below.

4.2 The Department may by written notice to the Tenderer reject any of the goods which fail to conform to the approved sample or fail to meet the specification set out in the RFQ. Such notice shall be given within a reasonable time after delivery to the Department of such goods. If the Department rejects any of the goods pursuant to this clause the Department may (without prejudice to other rights and remedies) either:

* 1. obtain a refund (if payment for the goods has already been made) from the Contractor in respect of the goods concerned; or
  2. have such goods promptly, and in any event within 3 calendar days, either repaired by the Tenderer or replaced by the Tenderer with goods which conform in all respects with the approved sample or with the specification set out in the RFQ and due delivery will be deemed to have taken place when such repair or replacement has occurred.

**5. Key Personnel**

The Tenderer undertakes and acknowledges that it is responsible for ensuring that all key personnel (Key Personnel) as specified in their Tender’s Response assigned by it to provide the Services shall be available for the term of this Agreement. The Tenderer acknowledges that Key Personnel are essential to the proper provision of the Service to the Department.

In the event that any of the Key Personnel assigned by the Tenderer to provide the services under this Agreement become unable to provide the services, the Contractor acknowledges and undertakes that it shall immediately notify the Department in writing of the inability of any Key Personnel and replace that person with a person of equivalent experience and expertise (Replacement Personnel). The Department shall have absolute discretion as to the suitability of any proposed Replacement Personnel.

**6. Payment**

6.1 Subject to the provisions of this clause 6 the Department shall pay and discharge the charges (plus any applicable VAT) (“Charges”), in the manner specified in the RFQ. Invoicing arrangements shall be on such terms as agreed between the Parties.

6.2 Discharge of the Charges is subject to:

(a) compliance by the Tenderer with the provisions of this Agreement;

(b) the furnishing by the Tenderer of a valid invoice. Any Tenderer’s pre-printed terms and conditions are hereby disallowed;

(c) Invoices being submitted to the Department’s Contact (as set out in this Agreement or such other alternative contact as may be agreed between the Parties). All and any queries relating to the invoice and/or the goods/services for any billing period (including whether or not goods/services have been accepted, rejected, satisfactorily re-performed or as the case may be) must be raised by the Department’s contact within 14 calendar days of receipt of invoice. In circumstances where no queries are raised within the said 14 day period the invoice shall be deemed accepted. Upon resolution of any queries on the invoice to the satisfaction of the Client or upon such deemed acceptance the invoice shall be payable by the Client. Payment is subject to any rights reserved by the Client under any other provision of this Agreement.

(d) The Department being in possession of the Tenderer’s current Tax Clearance Access Number (TCAN)( [E-tax clearance](https://www.revenue.ie/en/online-services/index.aspx) and Tax Reference Number to validate their tax clearance status. The Tenderer shall comply with all EU and domestic taxation law and requirements.

6.3 The [European Communities (Late Payment in Commercial Transactions) Regulations, 2012](http://www.irishstatutebook.ie/eli/2012/si/580/made/en/print) shall apply to all payments. Incorrect invoices will be returned for correction with consequential effects on the due date of payment.

6.4 Wherever under this Agreement any sum of money is recoverable from or payable by the Tenderer (including any sum which the Tenderer is liable to pay to the Department in respect of any breach of this Agreement), the Parties may agree to deduct that sum from any sum then due, or which at any later time may become due to the Tenderer under the Agreement or under any other agreement or contract with the Department.

Any overpayment by either Party, whether of the Charges or of VAT or otherwise, shall be a sum of money recoverable by the Party who made the overpayment from the Party in receipt of the overpayment.

6.5 The Charges shall include any and all costs or expenses incurred by the Tenderer, its employees, servants and agents in the performance of its obligations under this Agreement.

6.6 The Charges shall be discharged as provided for in this clause subject to the retention by the Department in accordance with section 523 of the [Taxes Consolidation Act, 1997](http://www.irishstatutebook.ie/eli/1997/act/39/enacted/en/html) of any Professional Services Withholding Tax (PSWT) payable to the Tenderer. Any and all taxes applicable to the provision of the Services will be the sole responsibility of the Tenderer and the Tenderer so acknowledges and confirms.

**7 Intellectual Property**

7.1 Intellectual Property Rights (“IPR”) means all patents and patent rights, trademarks and trademark rights, trade names and trade name rights, service marks and service mark rights, service names and service name rights, brand names, copyrights and copyright rights, trade dress, business and product names, logos, slogans, trade secrets, industrial models, utility models, design models, designs, rights in confidential information, know-how, rights in the nature of unfair competition rights and rights to sue for passing off, and all pending applications for and registrations of patents, trademarks, service marks, and copyrights together with all connected and similar or analogous rights in any country or jurisdiction for the full term thereof.

7.2 Pre-existing IPR means all IPR existing prior to the date of this Agreement and all IPR in any materials, acquired or developed by or for Tenderer or Department independently of this Agreement, and any IPR in Tenderer’s standard hardware and software products or modifications or updates to such products.

7.3 All IPR title and interest in all reports, data manuals and/or other materials (other than software) (including without limitation all and any audio or audio visual recordings, transcripts, books, papers, records, notes, illustrations, photographs, diagrams) produced for the purposes of this Agreement (collectively “the Materials”) (or any part or parts thereof) shall vest in the Department and the Tenderer so acknowledges and confirms.

For the avoidance of doubt the Tenderer hereby assigns all Intellectual Property Rights, title and interest in the Materials (including by way of present assignment of future copyright) to the extent that any such Intellectual Property Rights title or interest may be deemed by law to reside in it in the Materials to the Department absolutely.

7.4 The Department grants to the Tenderer a royalty-free non-exclusive licence to use the Department’s Pre-existing IPR for the Term to the extent necessary to enable the Tenderer to fulfil its obligations under this Agreement. Save as expressly set out in this clause 7 all Pre-Existing IPR shall remain the sole property of the party who owned, acquired or developed such intellectual property.

7.5 The Tenderer shall waive or procure a waiver of any moral rights subsisting in copyright produced under or in performance of this Agreement.

7.6 Nothing in this Agreement shall prohibit or be deemed to prohibit the Tenderer from providing services similar to the services to any party other than the Parties hereto. In no event shall the Tenderer be precluded from independently developing for itself, or for others, materials which are competitive with, or similar to, the services and to use its general knowledge, skills and experience, and any ideas, concepts, know-how, formats, templates, methodologies and techniques that are acquired or used in the course of providing the services.

7.7 The Tenderer shall ensure that all and any necessary consents and/or licences for any software, instrument, modality or methodology are obtained and in place before use for the purposes of this Agreement (to include but not be limited to ensuring that the Department shall be vested with all necessary rights so as to enable the Department to enjoy the benefit of the services for its business purposes).

The Tenderer hereby indemnifies the Department and shall keep and hold the Department harmless from and in respect of all and any liability loss damages claims costs or expenses which arise by reason of any breach of third party Intellectual Property Rights in so far as any such rights are used for the purposes of this Agreement.

At the option of the Department for and in respect of any such breach, the Tenderer shall at its expense and option:

1. procure the necessary rights for the Department to continue use
2. replace the relevant deliverable with a non-infringing equivalent
3. replace the relevant deliverable to make it non-infringing while giving equivalent performance;
4. if the Tenderer cannot obtain the remedies in (i), (ii) or (iii) above, it may direct the return of the deliverable and refund to the Client Charges paid for such deliverable less a reasonable amount for the Department’s use of the deliverable up to the time of return, provided such reasonable amount is due to the owner of the said deliverable, TOGETHER with all direct losses thereby accruing to the Department as a result of the breach.

7.8 Upon the termination of this Agreement for whatever reason, the Tenderer shall immediately deliver up to the Department all the Materials prepared up to the date of termination. The provisions of this clause 6 will survive the expiration or termination of this Agreement for any reason.

**8. Warranties, Representations and Undertakings**

8.1 The Tenderer acknowledges, warrants, represents and undertakes that:

(a) it has the authority and right under law to enter into, and to carry out its obligations and responsibilities under this Agreement and to supply the goods/services, hereunder.

(b) it is entering into this Agreement with a full understanding of its material terms and risks and is capable of assuming those risks.

(c) it is entering into this Agreement with and has a full understanding of its obligations with regard to taxation, employment and environmental protection and is capable of assuming and fulfilling those obligations.

(d) it has acquainted itself with and shall comply with legal requirements or such other laws, recommendations, guidance or practices as may affect the provision (to include manufacture and distribution process) of the goods/services as they apply to the Tenderer.

8.2 The Tenderer undertakes to ensure that all and any necessary consents and/or licences, permissions, authorisations and permits are obtained and in place for the purposes of this Agreement.

8.3 The Tenderer undertakes to notify the Department forthwith of any material change to the status of the Tenderer with regard to the, confirmations and undertakings as set out in Clause 8.1 and to comply with all reasonable directions of the Department with regard thereto which may include termination of this Agreement.

**9. Remedies**

9.1 The Tenderer shall be liable for and shall indemnify the Department for and in respect of all and any losses, claims, demands, damages or expenses which the Customer may suffer due to and arising directly as a result of the negligence, breach of contract, breach of duty, insolvency, recklessness, bad faith, wilful default or fraud of the Contractor, its employees, subcontractors or agents or any of them as a result of the Contractor’s failure to exercise care as outlined in Clause 2.2. The terms of this Clause 9.1 shall survive termination of this Agreement for any reason.

9.2 Save in respect of fraud (including fraudulent misrepresentation), personal injury or death, neither Party will be liable for any indirect losses (including loss of profit, revenue or goodwill, indirectly arising damages, costs and expenses) of any kind whatsoever and howsoever arising even if such party has been advised of their possibility.

9.3 Save in respect of fraud, personal injury or death (for which no limit applies), the limit of the Tenderer’s aggregate liability to the Department under this Agreement whatsoever and howsoever arising shall not under any circumstances exceed 200% per cent of the Charges paid or projected to be paid (whichever is the higher) under this Agreement regardless of the number of claims.

9.4 Should the Department find itself obliged to order elsewhere in consequence of the failure of the Tenderer to deliver goods/services of approved quality, the Department shall be entitled to recover from the Contractor any excess prices which may be paid by the Department.

9.5 Except as otherwise expressly provided by this Agreement, all remedies available to either Party for breach of this Agreement are cumulative and may be exercised concurrently or separately, and the exercise of any one remedy shall not be deemed an election of such remedy to the exclusion of other remedies.

**10.** **Confidentiality**

10.1 Each of the Parties to this Agreement agrees to hold confidential all information, documentation and other material received, provided or obtained arising from their participation in the Agreement (“Confidential Information”) and shall not disclose same to any third party except to:

(a) its professional advisors subject to the provisions of this Clause 10; or

(b) as may be required by law: or

(c) as may be necessary to give effect to the terms of this Agreement subject to the provisions of this Clause 10: or

(d) in the case of the Department by request of any person or body or authority whose request the Department or persons associated with the Department (including but not limited to the Legislature and/or the Executive and/or the Civil service) considers it necessary or appropriate to so comply.

10.2 The Tenderer undertakes to comply with all reasonable directions of the Department with regard to the use and application of all and any of its Confidential Information (which may include compliance with operational protocols and/or signing of a non-disclosure agreement). The obligations in this Clause 10 will not apply to any Confidential Information:

(a) In the receiving Party’s possession (with full right to disclose) before receiving it from the other Party; or

(b)Which is or becomes public knowledge other than by breach of this clause; or

(c) Is independently developed by the disclosing Party without access to or use of the Confidential Information; or

(d) Is lawfully received by the disclosing party from a third party (with full right to disclose).

10.3 In circumstances where the Contracting Authority is subject to the provisions of the [Freedom of Information Act 2014](http://www.irishstatutebook.ie/eli/2014/act/30/enacted/en/html), then in the event of the Department receiving a request for information related to this Agreement, the Department shall consult with the Contractor in respect of the request.

The Contractor shall identify any information that is not to be disclosed on grounds of commercial sensitivity, and shall state the reasons for this sensitivity. The Department will consult the Tenderer about this commercially sensitive information before making a decision on any Freedom of Information (FOI) request received. The final decision on disclosure rests with the Office of the Information Commissioner, and ultimately, the Courts.

10.4 The terms of this Clause 10 shall survive expiry, completion or termination for whatever reason of this Agreement.

**11. Force Majeure**

If the performance by either Party of any of its obligations under this agreement (except a payment obligation) is delayed or prevented by circumstances beyond its control, that Party will not be in breach of this Agreement because of that delay in performance, provided that the Party relying on this clause 10 takes reasonable steps to mitigate the effects of the relevant event.

However, if the delay in performance exceeds 30 calendar days, the other Party may terminate this Agreement with immediate effect by given written notice to the non-performing Party

**12. Termination**

12.1 The Department may terminate this Agreement in whole or in part at any time before delivery with immediate effect by giving the Tenderer written notice, whereupon the Tenderer shall discontinue all work on the Agreement.

12.2 Either Party shall have the right (in addition to any other rights which it has at law) to terminate this Agreement immediately and without liability for compensation or damages on the happening of any of the following:-

1. If the other Party commits any serious breach or a series of breaches of any provision of this Agreement and fails to remedy such breach(es) (if the breach(es) are capable of remedy) within 30 calendar days after receipt of a request in writing from the other Party; and/or
2. If the other party becomes insolvent, becomes bankrupt, is wound up, commences winding up, has a receiving order made against it, makes any arrangements with its creditors generally or takes or suffers any similar action as a result of debt, or an event having an equivalent effect.

12.3 The Department shall have the right, in addition to any other rights which it has at law, to terminate this Agreement immediately and without liability for compensation or damages in circumstances where the Department becomes aware that any of the excluding grounds set out in [Directive - 2014/24](https://eur-lex.europa.eu/legal-content/en/TXT/?uri=CELEX:32014L0024)  apply to the Tenderer.

12.4 Termination of this Agreement shall not affect any antecedent and accrued rights, obligations or liabilities of either party, nor shall it affect any provision of this Agreement which is expressly or by implication intended to come into or continue in force on or after such termination.

12.5 On completion or termination of this Agreement, howsoever arising, the Tenderer shall immediately return all confidential information, records, papers, materials, media and other property of the Department which is in its possession.

As an exception to its obligations under this Clause 12.5 the Tenderer may retain one copy of the confidential information and records in paper form, in the Tenderer’s legal files for the purpose of and only to the extent necessary for ensuring compliance with its obligations under this Agreement.

**13. Notice**

Any notice or other written communication to be given under this Agreement shall either be delivered personally or sent by registered post or email. The Parties will from time to time agree primary and alternative contact persons and details for the purposes of this clause 13.

All notices shall be deemed to have been served as follows:

* + - 1. If personally delivery, at the time of delivery
      2. If posted by registered post, at the expiration of 48 hours after the envelope containing the same was delivered into the custody of the postal authorities (and not returned undelivered); and
      3. If communicate by e-mail on the next calendar day following transmission

**14. Disputes**

The Parties shall seek to resolve any disputes between them, arising out of or relating in any way to the issues covered by the agreement, amicably. The Parties may agree procedures and protocols for dispute resolution from time to time.

**15. Governing Law, Choice of Jurisdiction and Execution**

This Agreement shall in all aspects be governed by and construed in accordance with the laws of Ireland and the Parties hereby agree that the courts of Ireland have exclusive jurisdiction to hear and determine any disputes arising out of or in connection with this Agreement.

**16. Assignment and Subcontract**

Subject to a Party’s obligations at law, any assignment to a third party, subcontract or other transfer of a Party’s rights or obligations under this Agreement requires the prior written consent of the other Party.

Prior to any such assignments, the assignee will be obliged to sign an undertaking to comply with all obligations under this Agreement. Any attempted assignment not complied with in the manner prescribed herein shall be null and void.

**17. Entire Agreement**

This Agreement constitutes the entire agreement and understanding of the Parties, and any and all other previous agreements, arrangements and understandings (whether written or oral) between the Parties with regard to the subject matter of this Agreement (save where fraudulently made) are hereby excluded.

**18.** **Severability**

If any term or provision herein is found to be illegal or unenforceable, then such term or provision shall be deemed severed and all other terms and provisions shall remain in full force and effect.

**19. Waiver**

No failure or delay by either Party to exercise any right, power or remedy shall operate as a waiver of it, nor shall any partial exercise preclude further exercise of same or some other right, power or remedy.

**20. Variation**

Except as set out in this Agreement, no variation of the Contract, including the introduction of any additional terms and conditions, shall be effective unless it is agreed in writing and signed by the Department.

**21. Non-Exclusivity**

Nothing in this Agreement shall preclude the Department from purchasing goods/services from a third party at any time during the term of this Agreement.

**22. Media**

No media releases, public announcements or public disclosures relating to this Agreement or its subject matter, including but not limited to promotional or marketing material, shall be made by the Contractor without the prior written consent of the Department.

**23. Conflicts, Registerable Interests and Corrupt Gifts**

23.1 The Tenderer is satisfied that it has no conflicts in relation to the provision of the good/services and its obligations undertaken under this Agreement. The Tenderer hereby undertakes to advise the Department forthwith should any conflict or potential conflict of interest come to its attention during the term of this Agreement and to comply with the Department’s directions in respect thereof.

23.2 The Tenderer shall not offer or agree to give any civil servant any gift or consideration or commission of any kind as an inducement or reward for doing or forbearing to do or for having done or forborne to do any action in relation to the obtaining or execution of this public contract.

Any breach of this clause by the Contractor, any subcontractor, agent or employee shall entitle the Department to terminate this Agreement forthwith and to recover the amount of any loss resulting from such cancellation, including but not limited to recovery from the Contractor of the amount or value of any such gift, consideration or commission.

1. Yoo, C., 2024. The dynamics of ego-resilience trajectories: Exploring the roles of individual, family, and school factors among multicultural early adolescents in South Korea. Journal of Early Adolescence, 0(0), 1-30. DOI: 10.1177/02724316241271341 [↑](#footnote-ref-1)
2. Bernard et al., 2024. Examing patterns of family resilience and neighbourhood cohesion as modrators of the effects of adverse childhood experiences on the mental health of black adolescents. Journal of Psychopathology and Clinical Science, 133 (7), 515-526. DOI: <https://doi.org/10.1037/abn0000934> [↑](#footnote-ref-2)
3. Griese et al., 2016. Peer vicitimization and prosocial behavior trajectories: exploring sources of resilience for victions. Journal of Applied Developmental Psychology, 44, 1-11. DOI: <http://dx.doi.org/10.1016/j.appdev.2016.01.009> [↑](#footnote-ref-3)